

## MEASURING OUR PERFORMANCE

At Chatswood Private Hospital (CPH), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

### April - June 2021 Quarter PresMed Australia Audit Results – Group Comparison



Audit	CCDH	CPH	ESC	MDS	PMA Average
Surgical Safety Checklist	100%	99%	100%	100%	100%
Patient Identification Band & handover Observational Audit	100%	100%	100%	100%	100%
Pressure Injuries, Falls & Delirium Audit	75%	100%	100%	100%	94%
Privacy and Security	92%	100%	100%	100%	100%
Aseptic Technique	100%	100%	100%	99%	100%
Invasive Devices	100%	100%	96%	100%	99%