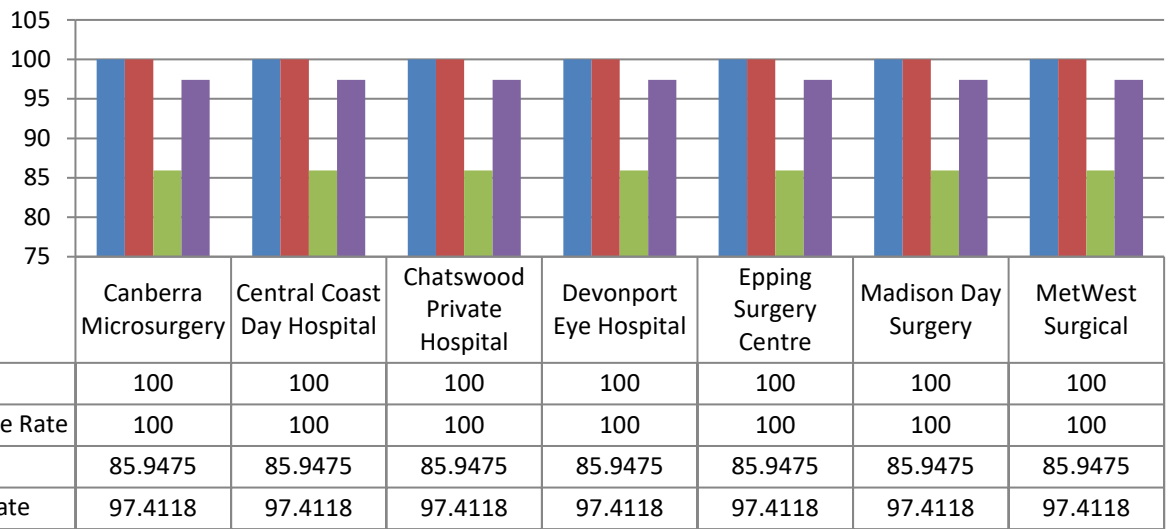
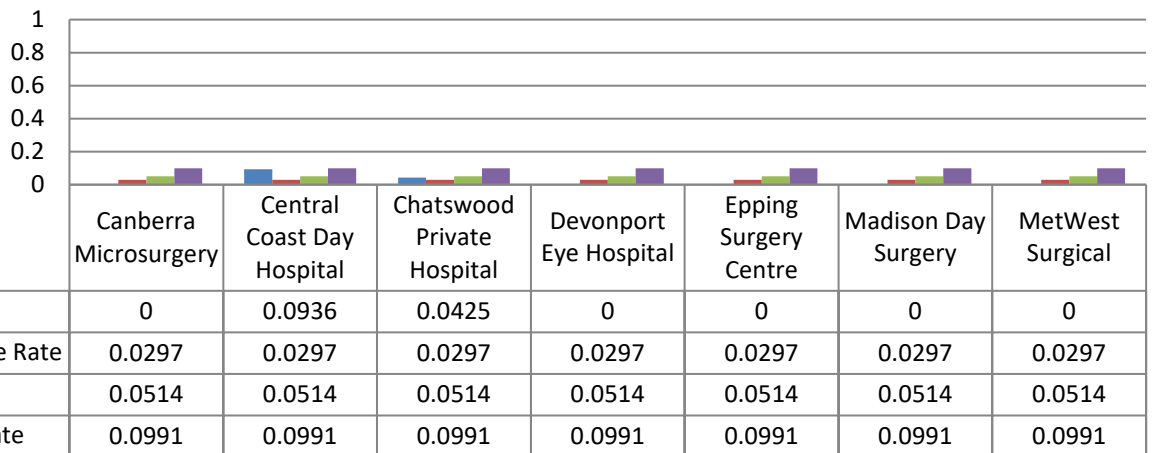


Chatswood Private Hospital (CPH) is a part of the PresMed Australia (PMA) group of day hospitals. The CPH and PMA group are members of the Australian Council on Healthcare Standards (ACHS) along with other public and private health facilities across Australia. Every six months, all PMA facilities submit clinical outcomes data to the ACHS to compare and benchmark our clinical care. This data is evaluated by staff, doctors and management to improve patient care, service delivery and quality improvement. Review of our data for the first half of 2024 demonstrates excellent results consistent with high standards of patient safety and clinical outcomes. Below are some key highlights:

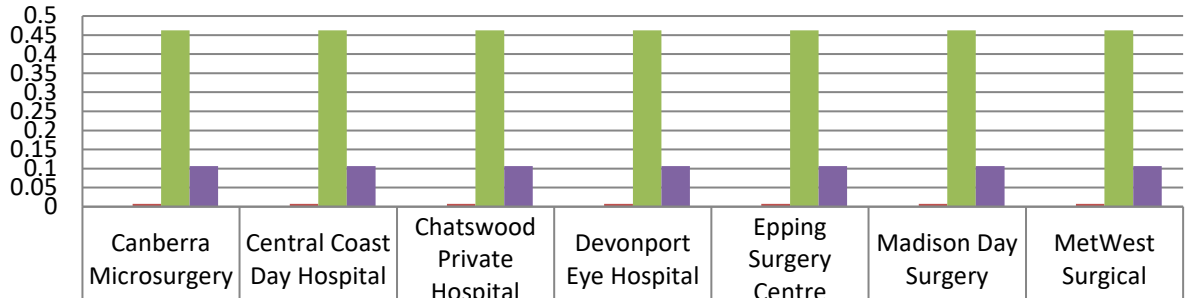
**Day Patient CI 1.1 Booked patients assessed before admission**



**Day Patient CI 5.1: Unplanned return to operating room on same day as initial procedure**

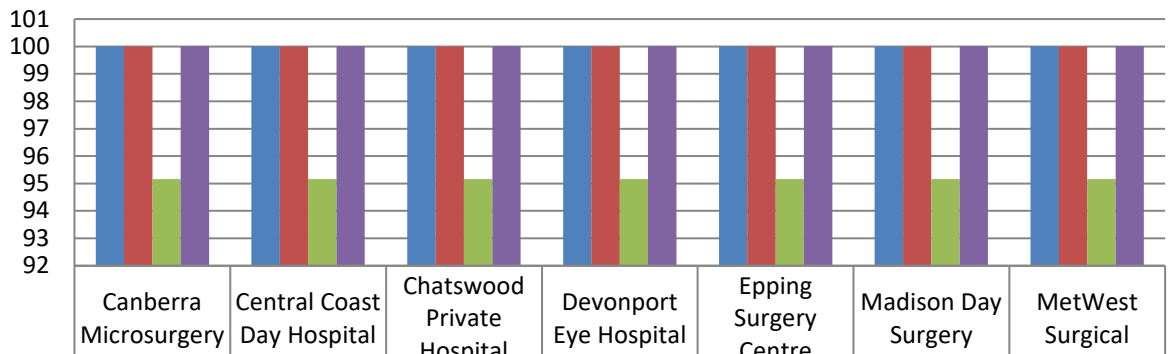


**Day Patient CI 6.1: Unplanned transfer or overnight admission related to procedure**



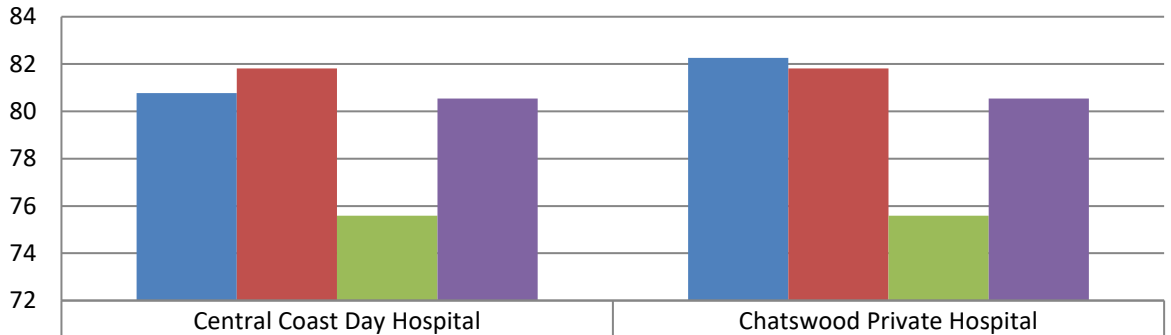
|                              | Canberra Microsurgery | Central Coast Day Hospital | Chatswood Private Hospital | Devonport Eye Hospital | Epping Surgery Centre | Madison Day Surgery | MetWest Surgical |
|------------------------------|-----------------------|----------------------------|----------------------------|------------------------|-----------------------|---------------------|------------------|
| HCO Rate                     | 0                     | 0                          | 0                          | 0                      | 0                     | 0                   | 0                |
| Presmed Group Aggregate Rate | 0.0074                | 0.0074                     | 0.0074                     | 0.0074                 | 0.0074                | 0.0074              | 0.0074           |
| General Aggregate Rate       | 0.4626                | 0.4626                     | 0.4626                     | 0.4626                 | 0.4626                | 0.4626              | 0.4626           |
| Private Peer Aggregate Rate  | 0.1067                | 0.1067                     | 0.1067                     | 0.1067                 | 0.1067                | 0.1067              | 0.1067           |

**Day Patient CI 9.2 Completeness of follow-up instruction form for patients**



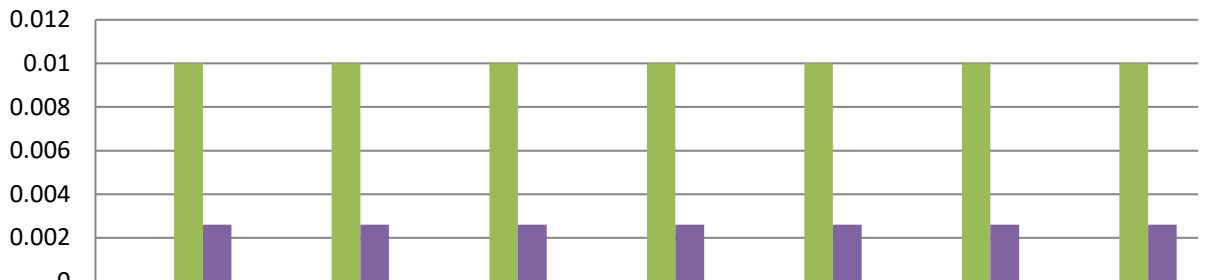
|                              | Canberra Microsurgery | Central Coast Day Hospital | Chatswood Private Hospital | Devonport Eye Hospital | Epping Surgery Centre | Madison Day Surgery | MetWest Surgical |
|------------------------------|-----------------------|----------------------------|----------------------------|------------------------|-----------------------|---------------------|------------------|
| HCO Rate                     | 100                   | 100                        | 100                        | 100                    | 100                   | 100                 | 100              |
| Presmed Group Aggregate Rate | 100                   | 100                        | 100                        | 100                    | 100                   | 100                 | 100              |
| General Aggregate Rate       | 95.1611               | 95.1611                    | 95.1611                    | 95.1611                | 95.1611               | 95.1611             | 95.1611          |
| Private Peer Aggregate Rate  | 100.0026              | 100.0026                   | 100.0026                   | 100.0026               | 100.0026              | 100.0026            | 100.0026         |

**Paediatrics CI 1.1 Registered nurses with paediatric basic life support qualifications**



|                              | Central Coast Day Hospital | Chatswood Private Hospital |
|------------------------------|----------------------------|----------------------------|
| HCO Rate                     | 80.7692                    | 82.2581                    |
| Presmed Group Aggregate Rate | 81.8182                    | 81.8182                    |
| General Aggregate Rate       | 75.5814                    | 75.5814                    |
| Private Peer Aggregate Rate  | 80.5461                    | 80.5461                    |

**6.3 Medication Safety - Medication errors - adverse event requiring intervention**



|                              | Canberra Microsurgery | Central Coast Day Hospital | Chatswood Private Hospital | Devonport Eye Hospital | Epping Surgery Centre | Madison Day Surgery | MetWest Surgical |
|------------------------------|-----------------------|----------------------------|----------------------------|------------------------|-----------------------|---------------------|------------------|
| HCO Rate                     | 0                     | 0                          | 0                          | 0                      | 0                     | 0                   | 0                |
| Presmed Group Aggregate Rate | 0                     | 0                          | 0                          | 0                      | 0                     | 0                   | 0                |
| General Aggregate Rate       | 0.01                  | 0.01                       | 0.01                       | 0.01                   | 0.01                  | 0.01                | 0.01             |
| Private Peer Aggregate Rate  | 0.0026                | 0.0026                     | 0.0026                     | 0.0026                 | 0.0026                | 0.0026              | 0.0026           |