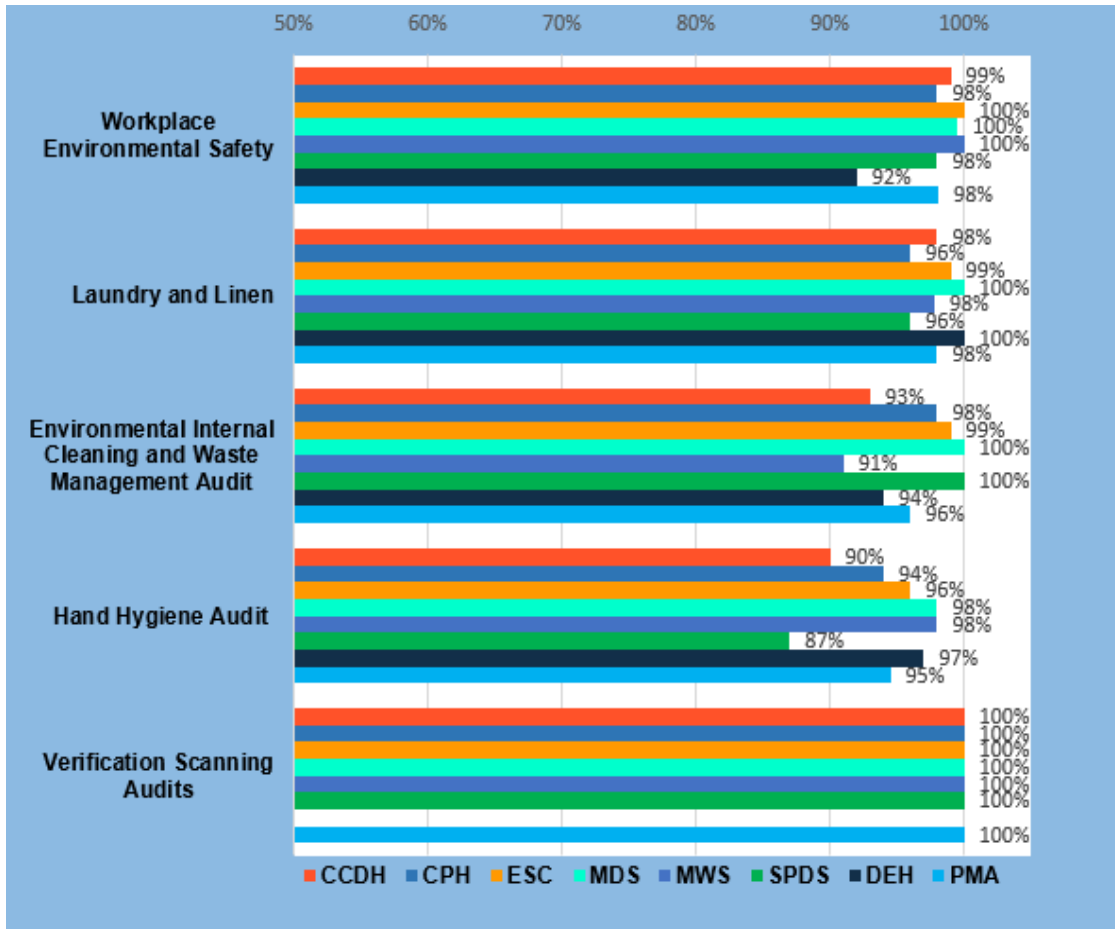


MEASURING OUR PERFORMANCE

At Chatswood Private Hospital (CPH), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between PresMed Australia and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

July – September 2023 Quarter 1 PresMed Australia Audit Results – Group Comparison



Audit	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	PMA
Workplace Environmental Safety	99%	98%	100%	100%	100%	98%	92%	98%
Laundry and Linen	98%	96%	99%	100%	98%	96%	100%	98%
Environmental Internal Cleaning and Waste Management Audit	93%	98%	99%	100%	91%	100%	94%	96%
Hand Hygiene Audit	90%	94%	96%	98%	98%	87%	97%	95%
Verification Scanning Audits	100%	100%	100%	100%	100%	100%	N/A	100%