

QPS BENCHMARKING

Chatswood Private Hospital (CPH) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. CPH then uses these results to improve our patient care, service delivery and quality improvement.

Below are some key highlights from October to December 2017 quarterly results:

October to December 2017 Results – group comparison

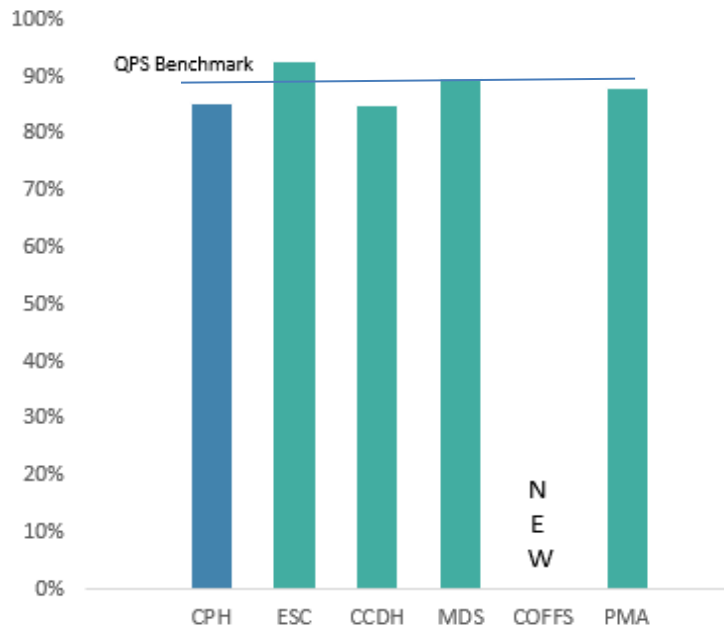
	CPH	ESC	CCDH	MDS	COFFS	PMA	QPS Benchmark
Fire and Emergency Skills	90.30%	95.53%	98.18%	96.36%	NEW	93.45%	93.32%
Clinician Satisfaction	85.29%	92.6%	84.97%	89.82%	NEW	87.11%	89.72%
Competency Testing for Infection Control	81.40%	93.00%	98.50%	94.60%	NEW	73.50%	88.00%
Clinical Record	88%	98%	96%	99%	NEW	95%	95%
Patient Satisfaction	90%	90%	93%	92%	NEW	91%	92%

Fire and Emergency Skills Competency

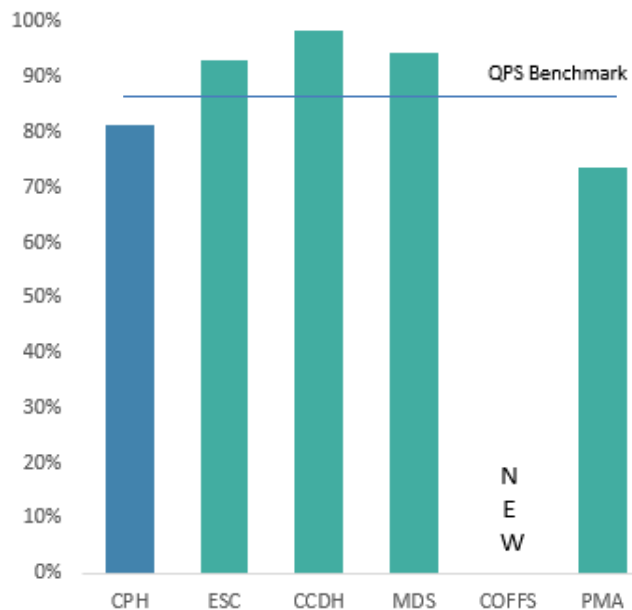




Clinician Satisfaction

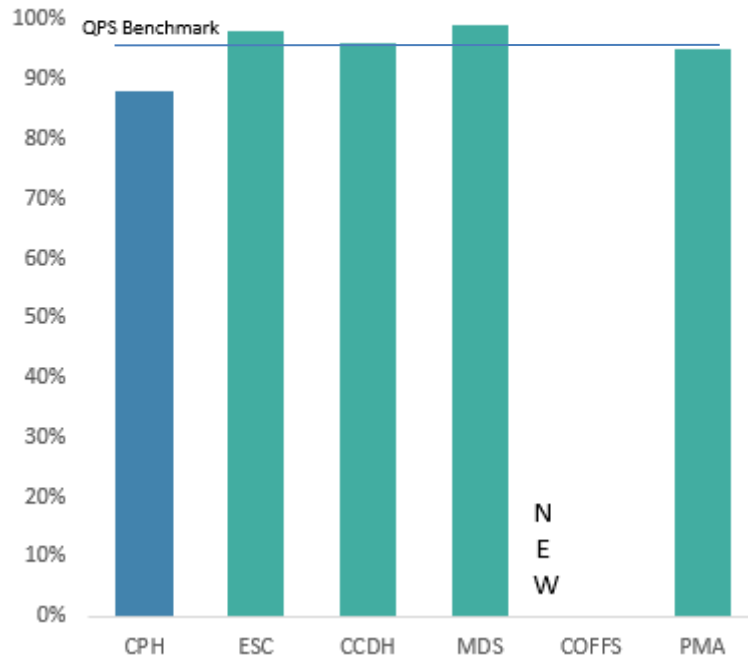


Competency Testing for Infection





Clinical Record



Patient Satisfaction

